



URGENT

NOTIFICATION FOR PROVIDERS

EVV Soft Launch Reminder

Important Reminder from NC DHHS:

The soft launch period for providers rendering services subject to EVV through the LME/MCOs will **end on August 31, 2021**, at 11:59 p.m. On and after Sept. 1, 2021, all encounters submitted for services subject to EVV will require the EVV evidence to assist with adjudicating the claim.

Please visit link for more information:

<https://medicaid.ncdhhs.gov/blog/2021/08/30/electronic-visit-verification-soft-launch-update-phps-and-lmemcos>

DO NOT REPLY to this email as this is an unmonitored email address. Any questions about this Urgent Notification that does not already have an email listed for questions from that specific section, may be sent to the following email: NetworkManagement@TrilliumNC.org. These questions will be answered in a Q&A format and published on Trillium's website.

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