



URGENT

NOTIFICATION FOR PROVIDERS

All Providers

EFT, RA, 835 Processing

Trillium has identified an issue impacting the generation of Electronic Fund Transfers (EFTs), Remittance Advices (RAs), and 835s for the July 18, 2023 checkwrite date.

Trillium's IT Department is working diligently to resolve the issue. No provider action is needed at this time. If you have questions, please contact the Provider Support Service Line at 1-855-250-1539.

DO NOT REPLY to this email, as this is an unmonitored email address. If you have any questions please send an email to NetworkServices@TrilliumNC.org.

URGENT NOTIFICATIONS FOR NETWORK PROVIDERS

