



URGENT

NOTIFICATION FOR PROVIDERS

TBS Platform – Maintenance May 1

The Trillium Health Resources IT staff would like to notify you **that Midnight Saturday Night (May 1, 2021) until approximately 12 p.m. Sunday (May 2, 2021)** the Provider Direct System will be updated as part of our monthly schedule.

There **will be** System Downtime during the upgrade process, so we ask that you please plan accordingly.

This service outage supports IT efforts to provide reliable and consistent service delivery through patching, modifying, and testing updates during off-peak hours.

DO NOT REPLY to this email as this is an unmonitored email address. If you have any questions please send an email to IT.Support@trilliumnc.org.

Urgent Notifications for Network Providers

