



URGENT

NOTIFICATION FOR PROVIDERS

Attention All Providers

ISSUE IMPACTING CLAIMS PROCESSING

Trillium has identified an issue impacting claims processing for claims submitted on 4/3/2023 and 4/4/2023. Trillium's IT department is working diligently to resolve the issue. No provider action is needed at this time. If you have questions, please contact the **Provider Support Service Line 1-855-250-1539**.

DO NOT REPLY to this email as this is an unmonitored email address. Any questions about this Urgent Notification that does not already have an email listed for questions from that specific section, may be sent to the following email: NetworkManagement@TrilliumNC.org. These questions will be answered in a Q&A format and published on Trillium's website.

[URGENT NOTIFICATIONS FOR NETWORK PROVIDERS](#)



