

URGENT NOTIFICATION FOR PROVIDERS

ATTENTION PROVIDERS

SPLITTING CLAIMS

Effective 4/1/2023 with the launch of Medicaid Direct implementation, providers submitting all claims excluding inpatient facility claims will need to split their claims by date of service (DOS). All claims with a DOS prior to 4/1/2023 should be billed separately from claims with a DOS of 4/1/2023 and forward. Failure to do so will result in the denial and/or recoupment of the claims.

Thank you for your attention to this communication. If you have questions, please contact the Provider Support Service Line at 1-855-250-1539.

URGENT NOTIFICATIONS FOR NETWORK PROVIDERS

