



# URGENT

## NOTIFICATION FOR PROVIDERS

**What you need to know about Medicaid Transformation**



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

### **What you need to know about Medicaid Transformation**

During Medicaid Transformation, with the launch of the Standard Plans in July 2021 and Tailored Plans in July 2022, Trillium will continue sharing information with our provider network. Trillium will host trainings, pass along updates from NC DHHS and help answer questions from providers.

We will share updates as they are provided by NCDHHS on the Trillium webpage below.

**Information for Providers about Medicaid Transformation**



Please also remember to check out previous and future trainings on the Provider My Learning Campus site:

**Provider My Learning Campus Trainings**

We also strongly encourage providers to follow all information and presentations from NC Medicaid and DHHS. Important details about contracting with Standard Plan PHPs, helping members move between Standard and Tailored Plans, requirements to operate as an AMH+, and more are posted on the pages linked from their website below:

**Providers Playbook: Medicaid Managed Care**

Trillium will also start Medicaid Transformation Bulletins in addition to our regular Network Communications Bulletins. These will be dedicated specifically to information about Standard Plan and Tailored Plan launches.

Providers are encouraged to submit questions in advance to [Medicaid.virtualofficehours@dhhs.nc.gov](mailto:Medicaid.virtualofficehours@dhhs.nc.gov) for discussion during Virtual Office Hours.

If you are a contracted Trillium Network Provider and you have questions, concerns, comments and requests please email us at [NetworkServicesSupport@TrilliumNC.org](mailto:NetworkServicesSupport@TrilliumNC.org)

