



URGENT

NOTIFICATION FOR PROVIDERS

NCDHHS Delays Implementation of the NC Medicaid Managed Care Behavioral Health and I/DD Tailored Plans

NC MEDICAID CHANGED THE START DATE FOR TAILORED PLANS

To ensure beneficiaries can seamlessly receive care on day one, the North Carolina Department of Health and Human Services (NCDHHS) will delay the implementation of the NC Medicaid Managed Care Behavioral Health and Intellectual/ Developmental Disabilities Tailored Plans (Tailored Plans) until **October 1, 2023**.

Tailored Plans, scheduled to launch April 1, 2023, will provide the same services as Standard Plans in NC Medicaid Managed Care and will also provide additional specialized services for individuals with significant behavioral health conditions, Intellectual/Developmental Disabilities (I/DDs), and traumatic brain injury (TBI).

The delayed start of Tailored Plans allows Local Management Entity/Managed Care Organizations (LME/MCOs), which will operate the Tailored Plans, more time to contract with additional providers to support member choice and to validate that data systems are working appropriately. The decision is supported by the leadership of the state's six LME/MCOs.

Please continue to check the [NC Medicaid webpage](#) for additional updates.

Thank you for your ongoing partnership.

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URGENT NOTIFICATIONS FOR NETWORK PROVIDERS

