

PROVIDER COUNCIL MEETING MINUTES

Date: November 10, 2022

Time: 10:00 AM - 12:00 PM

Meeting Called By		Gary Bass, President of the Provider Council			
Type of Meeting		Virtual - Webex			
ATTENDEES (A-Z)					
NAME	Present	NAME	Present	NAME	Present
Adrienne Beatty, MS, LCMHC Director of Network Development Trillium Health Resources	<input checked="" type="checkbox"/>	Aimee Schulze, LCSW Program Director StillWaters	<input checked="" type="checkbox"/>	Brandon J. Golder MFT, MBA VP of Operations/Business Development Walden, a Pyramid Healthcare Organization	<input type="checkbox"/>
Brittany Jozefowicz, MA, LCMHC Owner Open Gate Counseling Services, PLLC	<input type="checkbox"/>	Charles (Chuck) Hill, LCMHC BH Regional Director RHA Health Services	<input checked="" type="checkbox"/>	Devon Cornett (Guest) Director of Governmental Relations Abound Health	<input checked="" type="checkbox"/>
English Albertson, BS, QP Chief Strategy Officer Primary Health Choice, Inc.	<input checked="" type="checkbox"/>	Gary Bass, MSW, LCSW CEO, Pride in North Carolina <i>President of the Provider Council</i>	<input checked="" type="checkbox"/>	Greg Riley, RN Program Director-Behavioral Health ECU Health Roanoke-Chowan Hospital	<input type="checkbox"/>
Holly Cunningham MBA, M.Ed., LCMHCS Director of Practice Management Trillium Health Resources	<input type="checkbox"/>	Jennifer Hardee, MS, LCAS, CCS Clinical Services Manager PORT Health Services	<input type="checkbox"/>	Julie Kokocha, BS, AHFI Director of Network Accountability Trillium Health Resources	<input type="checkbox"/>
Karen S. Kirk, PhD, Child / Adolescent Clinical Psychologist Owner/Manager Cape Fear Developmental Therapies	<input checked="" type="checkbox"/>	Kerri Erb, QP, MPA Chief Program Officer Autism Society of NC	<input checked="" type="checkbox"/>	Khristine Brewington MS, LCMHCS, LCAS, CCS, CCJP VP of Network Management Trillium Health Resources	<input type="checkbox"/>
Krissy Vestal Quality Management Performance Improvement Manager Trillium Health Resources	<input checked="" type="checkbox"/>	Lisa Jackson, BSW (Guest) LME-MCO System Performance Liaison Division of MH/DD/SAS NC Department of Health and Human Services	<input checked="" type="checkbox"/>	Luz Terry, MA, PMP Associate VP of Operations Trillium Health Resources	<input type="checkbox"/>
Margaret Weller-Stargell, BA CEO, Coastal Horizons Center <i>Vice President of the Provider Council</i>	<input checked="" type="checkbox"/>	Mike Owens, MA, QP, LSSYB (Guest) Regional Director Covenant Case Management Services	<input checked="" type="checkbox"/>	Natasha Holley LCSW, LCAS, CCS Clinical Director Integrated Family Services	<input checked="" type="checkbox"/>
Patrice Bryant MS, LCMHC, QS, LCAS-A CEO Yotaron Enrichment Resource Center	<input type="checkbox"/>	Rasheedah Pittman Administrative Assistant – Network Management Trillium Health Resources	<input checked="" type="checkbox"/>	Rebecca Basden Contracts Manager Trillium Health Resources	<input checked="" type="checkbox"/>
Russell Herring CEO AssistedCare at Home	<input checked="" type="checkbox"/>	Sarah Willhite, M.Ed., M.S.A Training Manager Trillium Health Resources	<input checked="" type="checkbox"/>	Sean Kenny, M.Ed. Head of Department of Social Services Engagement Trillium Health Resources	<input checked="" type="checkbox"/>
Sue Ann Forrest Director of Government Relations Trillium Health Resources	<input checked="" type="checkbox"/>	Wes Rider, BSW (Guest) Community Engagement Specialist Division of MH/DD/SAS NC Department of Health and Human Services	<input checked="" type="checkbox"/>		

AGENDA

1. Agenda Topic: Approval of the Meeting Agenda

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> Chuck Hill made a motion to approve the agenda as written; Russell Herring seconded. Today's agenda has been unanimously approved by the Provider Council. 						
Conclusions	<ul style="list-style-type: none"> N/A 						
Action Items	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 60%;"></th> <th style="width: 20%;">Person(s) Responsible</th> <th style="width: 20%;">Deadline</th> </tr> </thead> <tbody> <tr> <td> <ul style="list-style-type: none"> N/A </td> <td></td> <td></td> </tr> </tbody> </table>		Person(s) Responsible	Deadline	<ul style="list-style-type: none"> N/A 		
	Person(s) Responsible	Deadline					
<ul style="list-style-type: none"> N/A 							

2. Agenda Topic: Approval of the September 08, 2022 Meeting Minutes

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> The September 08, 2022 meeting minutes were reviewed; there were no needed additions or modifications. English Albertson made a motion to approve the meeting minutes as written; Chuck Hill seconded. The meeting minutes have been unanimously approved by the Provider Council. 						
Conclusions	<ul style="list-style-type: none"> N/A 						
Action Items	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 60%;"></th> <th style="width: 20%;">Person(s) Responsible</th> <th style="width: 20%;">Deadline</th> </tr> </thead> <tbody> <tr> <td> <ul style="list-style-type: none"> N/A </td> <td></td> <td></td> </tr> </tbody> </table>		Person(s) Responsible	Deadline	<ul style="list-style-type: none"> N/A 		
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<ul style="list-style-type: none"> N/A 							

3. Agenda Topic: Update on NC Child and Family Improvement Initiative

Presenter(s): Sean Kenny

Discussion	<ul style="list-style-type: none"> DSS staff are now able to fill out a standardized referral form which was developed to eliminate the need for multiple referral forms for different providers; now DSS staff can send only (1) form to a larger group of residential providers statewide. The referral form can be found on the Trillium website. The effective date to begin using the new form is December 1, 2022. 						
Conclusions	<ul style="list-style-type: none"> N/A 						
Action Items	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 60%;"></th> <th style="width: 20%;">Person(s) Responsible</th> <th style="width: 20%;">Deadline</th> </tr> </thead> <tbody> <tr> <td> <ul style="list-style-type: none"> N/A </td> <td></td> <td></td> </tr> </tbody> </table>		Person(s) Responsible	Deadline	<ul style="list-style-type: none"> N/A 		
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<ul style="list-style-type: none"> N/A 							

4. Agenda Topic: Trillium Tailored Plan Update

Presenter(s): Adrienne Beatty

Discussion	<ul style="list-style-type: none"> The launch of the Tailored Plan was moved to April 1, 2023. Trillium is working towards ensuring there is no disruption in services for its current Members, and that an adequate Network is in place for both new and existing Members. The launch of Tailored Care Management (TCM) was December 1, 2022, and is for Members enrolled with Medicaid Direct that are eligible for TCM. There is a team of TCM Consultants working with together with TCM providers to prepare for the December 1, 2022 launch. Trillium encourages its providers to participate in the Back Porch Chats held every 3rd Thursday of each month from 5:30pm-6:30pm. Trillium is sharing announcements from the state, Trillium Network Communication Bulletins and Urgent Notifications, as well as holding provider meetings to keep its providers informed of Tailored Plan activities. 						
Conclusions	<ul style="list-style-type: none"> N/A 						
Action Items	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 60%;"></th> <th style="width: 20%;">Person(s) Responsible</th> <th style="width: 20%;">Deadline</th> </tr> </thead> <tbody> <tr> <td> <ul style="list-style-type: none"> N/A </td> <td></td> <td></td> </tr> </tbody> </table>		Person(s) Responsible	Deadline	<ul style="list-style-type: none"> N/A 		
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<ul style="list-style-type: none"> N/A 							

5. Agenda Topic: Provider Satisfaction Survey

Presenter(s): Krissy Vestal

Discussion	<ul style="list-style-type: none"> Krissy shared Trillium's 2021 Provider Satisfaction survey results summary with the Provider Council during today's meeting. This survey is completed by the state annually, and gathers information from providers of Medicaid services in order to assess how well Trillium is meeting providers' expectations. 						
Conclusions	<ul style="list-style-type: none"> N/A 						
Action Items	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 60%;"></th> <th style="width: 20%;">Person(s) Responsible</th> <th style="width: 20%;">Deadline</th> </tr> </thead> <tbody> <tr> <td> <ul style="list-style-type: none"> N/A </td> <td></td> <td></td> </tr> </tbody> </table>		Person(s) Responsible	Deadline	<ul style="list-style-type: none"> N/A 		
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6. Agenda Topic: NC Department of Health and Human Services Updates**Presenter(s): Lisa Jackson**

Discussion	<ul style="list-style-type: none"> • Lisa will send documented updates to the Provider Council following today's meeting; there are some webinar links that will also be provided. • Since the last Provider Council meeting, there have been (4) Joint Communication Bulletins released (JCB 433, 434, 435, 436). • There have been (2) Mental Health Town Hall meetings to discuss the mental health issues facing the state. 		
Conclusions	<ul style="list-style-type: none"> • N/A 		
Action Items		Person(s) Responsible	Deadline
<ul style="list-style-type: none"> • N/A 			

7. Agenda Topic: Provider Council Membership Invitation for a Hospital Representative**Presenter(s): Gary Bass**

Discussion	<ul style="list-style-type: none"> • Trillium published an advertisement in its Network Communication Bulletin about a Provider Council membership opening for a Southern Region hospital representative. • At this time, the vacancy remains unfilled due to applicants not meeting the needed criteria. • The Provider Council will continue to seek a qualified applicant. 		
Conclusions	<ul style="list-style-type: none"> • N/A 		
Action Items		Person(s) Responsible	Deadline
<ul style="list-style-type: none"> • N/A 			

8. Agenda Topic: Adjourn Meeting**Presenter(s): Adrienne Beatty**

Discussion	<ul style="list-style-type: none"> • English Albertson made a motion to adjourn the meeting; Kerri Erb seconded. 		
Conclusions	<ul style="list-style-type: none"> • N/A 		
Action Items		Person(s) Responsible	Deadline
<ul style="list-style-type: none"> • N/A 			

Meeting Adjourned

Next Meeting Date: January 12, 2023

(All meetings convene from 10:00 AM - 12:00 PM)

Supporting documents are proprietary and can be requested by contacting Rasheedah Pittman at: Rasheedah.Pittman@TrilliumNC.org*Respectfully Submitted by:**Rasheedah Pittman, Administrative Assistant**Secretary to the Provider Council*