

## PROVIDER COUNCIL MEETING MINUTES

**Date:** March 09, 2023

**Time:** 10:00 AM - 12:00 PM

<b>Meeting Called By</b>		Gary Bass, President of the Provider Council			
<b>Type of Meeting</b>		Virtual - Webex			
ATTENDEES (A-Z)					
NAME	Present	NAME	Present	NAME	Present
<b>Adrienne Beatty, MS, LCMHC</b> Director of Network Development Trillium Health Resources	<input checked="" type="checkbox"/>	<b>Brandon J. Golder MFT, MBA</b> VP of Operations/Business Development Walden, a Pyramid Healthcare Organization	<input checked="" type="checkbox"/>	<b>Brittany Jozefowicz, MA, LCMHC</b> Owner Open Gate Counseling Services, PLLC	<input type="checkbox"/>
<b>Carol S. Franklin, PhD, MSN Ed, BSN, RN</b> Director of Nursing – Behavioral Health Coastal Market Novant Health	<input checked="" type="checkbox"/>	<b>Charles (Chuck) Hill, LCMHC</b> BH Regional Director RHA Health Services	<input checked="" type="checkbox"/>	<b>Devon Cornett (Guest)</b> VP of Network Support Abound Health	<input checked="" type="checkbox"/>
<b>English Albertson, BS, QP</b> Chief Strategy Officer Primary Health Choice, Inc.	<input checked="" type="checkbox"/>	<b>Gary Bass, MSW, LCSW</b> CEO, Pride in North Carolina <i>President of the Provider Council</i>	<input checked="" type="checkbox"/>	<b>Greg Riley, RN</b> Program Director-Behavioral Health ECU Health Roanoke-Chowan Hospital	<input type="checkbox"/>
<b>Holly Cunningham</b> <b>MBA, M.Ed., LCMHCS</b> Director of Practice Management Trillium Health Resources	<input checked="" type="checkbox"/>	<b>Jackie Tadeo,</b> Training Director Trillium Health Resources	<input checked="" type="checkbox"/>	<b>Jennifer Hardee, MS, LCAS, CCS</b> Clinical Services Manager PORT Health Services	<input checked="" type="checkbox"/>
<b>Julie Kokocha, M.Ed., BS, AHFI</b> Director of Network Accountability Trillium Health Resources	<input checked="" type="checkbox"/>	<b>Karen S. Kirk, PhD</b> Child/Adolescent Clinical Psychologist Owner/Manager Cape Fear Developmental Therapies	<input checked="" type="checkbox"/>	<b>Kerri Erb, QP, MPA</b> Chief Program Officer Autism Society of NC	<input checked="" type="checkbox"/>
<b>Khristine Brewington</b> <b>MS, LCMHCS, LCAS, CCS, CCJP</b> VP of Network Management Trillium Health Resources	<input checked="" type="checkbox"/>	<b>Krissy Vestal</b> Quality Management Performance Improvement Manager Trillium Health Resources	<input checked="" type="checkbox"/>	<b>Linda McDaniel</b> <b>MSN, RN, CCM, CMCN</b> UR Nurse Crossroads Adult Mental Health	<input checked="" type="checkbox"/>
<b>Lisa Jackson, BSW (Guest)</b> LME-MCO System Performance Liaison Division of MH/DD/SAS NC Department of Health and Human Services	<input checked="" type="checkbox"/>	<b>Luz Terry, MA, PMP</b> VP Enterprise Training & Staff Development Trillium Health Resources	<input checked="" type="checkbox"/>	<b>Margaret Weller-Stargell, BA</b> CEO, Coastal Horizons Center <i>Vice President of the Provider Council</i>	<input type="checkbox"/>
<b>Meagan Evans</b> Hospital Provider Relations Consultant Trillium Health Resources	<input checked="" type="checkbox"/>	<b>Mike Owens, MA, QP, LSSYB (Guest)</b> Regional Director Covenant Case Management Services	<input type="checkbox"/>	<b>Natasha Holley</b> <b>LCSW, LCAS, CCS</b> Clinical Director Integrated Family Services	<input type="checkbox"/>
<b>Patrice Bryant</b> <b>MS, LCMHC, QS, LCAS-A</b> CEO Yotaron Enrichment Resource Center	<input checked="" type="checkbox"/>	<b>Rasheedah Pittman</b> Administrative Assistant – Network Trillium Health Resources	<input checked="" type="checkbox"/>	<b>Rebecca Basden</b> Contracts Manager Trillium Health Resources	<input checked="" type="checkbox"/>
<b>Russell Herring</b> CEO AssistedCare at Home	<input checked="" type="checkbox"/>	<b>Sarah Willhite, M.Ed., M.S.A</b> Training Development Manager Trillium Health Resources	<input checked="" type="checkbox"/>	<b>Wes Rider, BSW (Guest)</b> Community Engagement Specialist Division of MH/DD/SAS NC Department of Health and Human Services	<input type="checkbox"/>

## AGENDA

### 1. Agenda Topic: Introduction of New Provider Council Members (Linda McDaniel and Carol Franklin)

Presenter(s): Gary Bass

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Linda McDaniel and Carol Franklin have joined the Provider Council as voting members to represent the hospital provider network.</li> <li>Today is their first meeting with the Council.</li> </ul>
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>
<b>Action Items</b>	<b>Person(s) Responsible</b>
<ul style="list-style-type: none"> <li>N/A</li> </ul>	<b>Deadline</b>

### 2. Agenda Topic: Approval of the Meeting Agenda

Presenter(s): Gary Bass

<b>Discussion</b>	<ul style="list-style-type: none"> <li>English Albertson made a motion to approve the agenda as written; Russell Herring seconded.</li> <li>Today's agenda has been unanimously approved by the Provider Council.</li> </ul>
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>
<b>Action Items</b>	<b>Person(s) Responsible</b>
<ul style="list-style-type: none"> <li>N/A</li> </ul>	<b>Deadline</b>

### 3. Agenda Topic: Approval of the January 12, 2023 Meeting Minutes

Presenter(s): Gary Bass

<b>Discussion</b>	<ul style="list-style-type: none"> <li>The January 12, 2023 meeting minutes were sent to the Provider Council ahead of today's meeting for review; there were no needed additions or modifications.</li> <li>Chuck Hill made a motion to approve the meeting minutes as written; Russell Herring seconded.</li> <li>The meeting minutes have been unanimously approved by the Provider Council.</li> </ul>
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>
<b>Action Items</b>	<b>Person(s) Responsible</b>
<ul style="list-style-type: none"> <li>N/A</li> </ul>	<b>Deadline</b>

### 4. Agenda Topic: Resignation of Aimee Schulze

Presenter(s): Gary Bass

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Aimee Schulze notified Gary Bass that she would be departing as of February 2023 from the Provider Council due to her pursuing another employment opportunity.</li> </ul>
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>
<b>Action Items</b>	<b>Person(s) Responsible</b>
<ul style="list-style-type: none"> <li>N/A</li> </ul>	<b>Deadline</b>

### 5. Agenda Topic: Tailored Plan Delay

Presenter(s): Gary Bass

<b>Discussion</b>	<ul style="list-style-type: none"> <li>The Tailored Plan has been delayed by the state to 10/01/23.</li> <li>Trillium has continued to secure contracts for its Physical Health network.</li> <li>Although Trillium was prepared to launch 04/01/23, all 6 MCOs need to have an adequate Network prior to the Tailored Plan launching.</li> </ul>
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>
<b>Action Items</b>	<b>Person(s) Responsible</b>
<ul style="list-style-type: none"> <li>N/A</li> </ul>	<b>Deadline</b>

### 6. Agenda Topic: Medicaid Expansion

Presenter(s): Gary Bass

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Medicaid Expansion is scheduled to happen.</li> <li>Providers are excited about Medicaid Expansion and consider it to be a great thing for the provider community.</li> </ul>
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>
<b>Action Items</b>	<b>Person(s) Responsible</b>
<ul style="list-style-type: none"> <li>N/A</li> </ul>	<b>Deadline</b>

## 7. Agenda Topic: Trillium Updates

Presenter(s): Trillium Network Management Leadership Team

Discussion	<ul style="list-style-type: none"> <li>● <b>Tobacco-Free Campus Initiative: Julie Kokocha (Director of Network Accountability)</b> <ul style="list-style-type: none"> <li>○ The Tobacco-Free policy and initiative has been delayed each time the Tailored Plan launch has been delayed.</li> <li>○ At this moment, Trillium has not received confirmation that the latest Tailored Plan launch delay will impact the launch of Tobacco-Free campuses.           <ul style="list-style-type: none"> <li>▪ Trillium is awaiting a response from the state.</li> </ul> </li> </ul> </li> <li>● <b>Updates on Medicaid Direct and Tailored Plan Trainings: Sarah Willhite (Training Development Manager)</b> <ul style="list-style-type: none"> <li>○ There are currently 24 Tailored Plan provider trainings approved by the state.</li> <li>○ The below listed trainings are aligned with the Medicaid PIHP Contract:           <ul style="list-style-type: none"> <li>▪ <i>Tailored Care Management for Youth in Foster Care, Receiving Adoption Assistance, or Former Foster Youth</i></li> <li>▪ <i>NC Medicaid Managed Care vs NC Medicaid Direct: What's the Difference?</i></li> </ul> </li> <li>○ Sarah provided the Provider Council with instructions on how to access these trainings.</li> </ul> </li> <li>● <b>Provider Survey Update / Where to Find CCH/Trillium Tailored Plan Informational Sessions: Jackie Tadeo (Training Director)</b> <ul style="list-style-type: none"> <li>○ The Trillium issued Provider Survey is no longer a requirement from the state.</li> <li>○ Trillium will keep the survey suggestions provided by Provider Council members to use for any future surveys Trillium may send to providers.</li> <li>○ Trillium hosted two Tailored Plan Informational Sessions together with their Physical Health partner, Carolina Complete Health (CCH), to assist providers in understanding what the Tailored Plan is and answer provider questions.           <ul style="list-style-type: none"> <li>▪ One session was held in September 2022 and another in January 2023.</li> </ul> </li> <li>○ Jackie shared with the Provider Council how to access past informational session recordings and presentation slides.</li> </ul> </li> <li>● <b>Network Adequacy: Adrienne Beatty (Director of Network Development)</b> <ul style="list-style-type: none"> <li>○ Adrienne gave the Provider Council a brief update about where Trillium stands with its Tailored Plan Network Adequacy.</li> <li>○ Trillium has partnered with CCH to build a Physical Health Network; and great progress has been made.</li> <li>○ The Provider Ombudsman is available to assist providers if they have any questions/concerns about any business operations pertaining to the Tailored Plan.           <ul style="list-style-type: none"> <li>▪ Phone: 1-866-304-7062</li> <li>▪ Email: Medicaid.ProviderOmbudsman@dhhs.nc.gov</li> <li>▪ This information can also be found in the Tailored Plan Provider Quick Reference Guide which Tailored Plans and Standard Plans are required by the state to post and keep updated.</li> </ul> </li> </ul> </li> </ul>		
Conclusions	● N/A		
Action Items	● N/A	Person(s) Responsible	Deadline

## 8. Agenda Topic: Provider Council Make up

Presenter(s): Gary Bass / Khristine Brewington

Discussion	<ul style="list-style-type: none"> <li>● Gary and Khristine have been discussing an upcoming Provider Council membership structure change.</li> <li>● Currently Trillium consists of a Behavioral Health provider make up; but when the Tailored Plan launches, Trillium will have a larger provider network to include Long-term Services and Supports (LTSS), Durable Medical Equipment (DME), Specialty Care, and Primary Care.           <ul style="list-style-type: none"> <li>○ Trillium will be looking for providers to represent these additional types of specialties.</li> <li>○ Trillium will have more information about the Provider Council structure in May 2023.</li> <li>○ The Provider Council By-Laws will also be updated to reflect the new structure and requirements.</li> <li>○ The Provider Council is pausing on adding any more members onto the Provider Council until the new By-Laws on Provider Council membership are identified/written.</li> </ul> </li> </ul>		
Conclusions	● N/A		
Action Items	● N/A	Person(s) Responsible	Deadline

**9. Agenda Topic: NC Department of Health and Human Services (NCDHHS) Updates****Presenter(s): Lisa Jackson**

<b>Discussion</b>	<ul style="list-style-type: none"> <li>• Lisa will send updates to the Provider Council following today's meeting; there are some webinar links that will also be provided.</li> <li>• Had the Tailored Plan launched April 1, 2023, there would have been approximately 20,000 - 30,000 people whose primary care provider had not yet contracted to be in the Tailored Plan Network.</li> <li>• Since the last Provider Council meeting in January, there have been four Joint Communication Bulletins (JCBs) that have been released. (J441, J442, J443, <i>J444 Rescinded and Replaced J443</i>).</li> </ul>		
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>• N/A</li> </ul>		
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>	
<ul style="list-style-type: none"> <li>• Lisa will send updates to the Provider Council following today's meeting.</li> </ul>	Lisa Jackson	Completed 03/10/23	

Meeting Adjourned

Next Meeting Date: May 11, 2023

(All meetings convene from 10:00 AM - 12:00 PM)

Supporting documents are proprietary and can be requested by contacting Rasheedah Pittman at: [Rasheedah.Pittman@TrilliumNC.org](mailto:Rasheedah.Pittman@TrilliumNC.org)*Respectfully Submitted by:**Rasheedah Pittman, Administrative Assistant**Secretary to the Provider Council*