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## Network Communication Bulletin #259

**To:** All Providers  
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VP of Network Management  
**Date:** November 1, 2022  
**Subject:** NCDHHS Delays Medicaid Managed Care Tailored Plans

### SPECIAL BULLETIN MEDICAID TRANSFORMATION

#### **NCDHHS DELAYS MEDICAID MANAGED CARE TAILORED PLANS**

To ensure beneficiaries can seamlessly receive care on day one, the North Carolina Department of Health and Human Services (NCDHHS) will delay the implementation of the NC Medicaid Managed Care Behavioral Health and Intellectual/ Developmental Disabilities Tailored Plans (Tailored Plans) until **April 1, 2023**.

Tailored Plans, originally scheduled to launch Dec. 1, 2022, will provide the same services as Standard Plans in NC Medicaid Managed Care and will also provide additional specialized services for individuals with significant behavioral health conditions, Intellectual/Developmental Disabilities (I/DDs), and traumatic brain injury (TBI).

The delayed start of Tailored Plans allows Local Management Entity/Managed Care Organizations (LME/MCOs), which will operate the Tailored Plans, more time to contract with additional providers to support member choice and to validate that data systems are working appropriately. The decision is supported by the leadership of the state's six LME/MCOs.

Please see [NCDHHS Delays Medicaid Managed Care Tailored Plans](#) for more information.

Please continue to check the [NC Medicaid webpage](#) for additional updates.

[Read the Press Release Link](#)

## JOINT COMMUNICATION BULLETINS

Joint communication Bulletins are formal communications that the Division of Mental Health, Developmental Disabilities and Substance Abuse Services, and the Division of Medical Assistance use to inform the public as new developments occur.

[Read 2022 Joint Communications](#)

## NC OLMSTEAD

The Olmstead Plan is designed to assist people with disabilities who receive or are eligible for publicly-funded services to reside in and experience the full benefit of being part of day-to-day life in communities alongside those without disabilities.

[Learn More about NC Olmstead](#)

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Any questions about this Communication Bulletin *that does not already have an email listed for questions from that specific section*, may be sent to the following email: [NetworkManagement@TrilliumNC.org](mailto:NetworkManagement@TrilliumNC.org). These questions will be answered in a Q&A format and published on Trillium's website.