



Transforming Lives. Building Community Well-Being.

Network Communication Bulletin #162

To: All Providers

From: Khristine Brewington, MS, LCMHC, LCAS, CCS, CCJP
VP of Network Management

Date: May 5, 2021

Subject: New State Benefit Plan Information, Important Provider Direct Update, Grant Opportunity for Providers, Disaster Response Unit Updates, Electronic Visit Verification Implementation for Innovations and TBI Waivers Administered by LME-MCOs, Victory Junction Family Retreat Weekends, Valued Providers SEAL Program, Value Based Purchasing Learning Series, May 2021 Community Mental Health First Aid (MHFA) Trainings for NC Residents

NEW STATE BENEFIT PLAN INFORMATION

North Carolina Department of Health and Human Services (NCDHHS) Division of Mental Health (DMH) has created a new State Benefit Plan for Adults with Stimulant Use Disorders (ASTIM). This new State Benefit Plan is available in Provider Direct for effective dates of 01/01/2021 forward. The criteria is as follows:

- ♻️ Adults ages 18 and over,
- ♻️ have a primary stimulant use disorder covered under the ASTIM Benefit Plan Diagnosis Array, and
- ♻️ would benefit from assessment, initiation, engagement, treatment, continuity of treatment services, and/or supports for relapse prevention and recovery stability

Please refer to NCTracks – FY 2021 Documents at <https://www.ncdhhs.gov/providers/provider-info/health-care/nctracks/fy2021documents> for the Benefit Plan details and arrays.

For questions, please email Enrollment & Eligibility at EnrollmentandEligibility@TrilliumNC.org.

IMPORTANT PROVIDER DIRECT UPDATE

Effective May 28, 2021, the Claims Search display in Provider Direct will now include the field Patient Control Number that is provided on an 837I/837P or entered manually when a claim is created in Provider Direct. The corresponding fields that populate the Patient Control Number are as follows:

- ♻️ Provider Direct CMS 1500 – FL 26
- ♻️ 837 Professional – Loop 2300 - CLM01
- ♻️ Provider Direct UB 04 – FL 3A
- ♻️ 837 Institutional – Loop 2300 - CLM01

If you have any questions, please contact PDsupport@TrilliumNC.org.



24-Hour Access to Care Line - 877.685.2415
Business & Administrative Matters - 866.998.2597

[TrilliumHealthResources.org](https://www.TrilliumHealthResources.org)



GRANT OPPORTUNITY FOR PROVIDERS

USDA Distance Learning & Telemedicine Grant Program (DLT)

OPPORTUNITY TO APPLY FOR FUNDING

The USDA begins accepting applications for funding under the DLT program on April 5, 2021. Applications must be received no later than June 4, 2021, to be eligible for funding under this grant opportunity.

- ♻️ The Agency encourages applicants to consider projects that will promote equity and economic opportunity in rural America, specifically those that advance the following key priorities:
 - Containing the COVID-19 pandemic
 - Ensuring racial equity
 - Rebuilding our rural economy and
 - Addressing the climate crisis.
- ♻️ Congress provided USDA Rural Development \$57 million in DLT funding in Fiscal Year (FY) 2021. As it was authorized to do, the Agency applied \$18 million from FY 2021 to award projects from the prior fiscal year. Approximately \$44.5 million is available. This amount includes \$39.2 million in funds appropriated for FY 2021 as well as funds totaling \$5.3 million which were not awarded during FY 2020.
- ♻️ The Agency also reserves the right to increase funding for applications should additional appropriations become available for the same purposes.

Please go to the following link for additional information regarding this opportunity including how to apply:

- ♻️ [Grant opportunity for providers](#)

DISASTER RESPONSE UNIT UPDATES

Hurricane Season starts June 1 and ends November 30. On the member tab of the [Community Crisis and Disaster Response webpage](#) you will find federal, state and local resources on the following preparedness steps:

- ♻️ **Make a Plan:** Check out the North Carolina Department of Public Safety Know Your Zone tool and Ready.gov to start making your plan.



- 🌱 **Build a Kit:** Everyone's emergency kits look different, consider what items are used every day when building a kit.
- 🌱 **Stay Informed:** Stay informed by learning about the phone apps, websites and handbooks posted on the member and provider pages of the Community Crisis and Disaster Response webpage.

Trillium Health Resources is focused on preparing members and provider agencies for Hurricane Season during the COVID-19 pandemic. Disasters can happen anytime, but proactive measures can help reduce their impact. To help develop your disaster plan for hurricanes, please refer to our [Community Crisis and Disaster Response](#) webpage. Our **Roadmap2Ready** campaign was developed by our Community Crisis and Disaster Response team with the intention of connecting members and providers to reliable resources that assist with preparing for a hurricane. Our team collaborates with state, county, and community programs within our 26 county catchment area to identify gaps and needs related to inclusive disaster response.

Please inform Trillium of any service provision or operational changes as a result of a tropical storm or hurricane by completing the **Changes to Provider Operations form**. This form is located on the [Community Crisis and Disaster Response webpage](#) under the "Provider" tab when a storm is approaching. Our goal is to stay up to date about changes to service provision and to assist with continuing to best serve members.

ELECTRONIC VISIT VERIFICATION IMPLEMENTATION FOR INNOVATIONS AND TBI WAIVERS ADMINISTERED BY LME-MCOS

NC Medicaid implementation of Electronic Visit Verification (EVV) for the Innovations Waiver, TBI Waiver and (b)(3) services administered by the LME-MCOs has been moved to June 30, 2021. This new date is to allow for additional testing and provider training.

Providers should continue to work with the applicable LME-MCOs to prepare for the June 30, 2021, EVV implementation date for Innovations Waiver, TBI Waiver and (b)(3) services administered by the LME-MCOs.

Contact: Medicaid.EVV@dhhs.nc.gov

TRILLIUM SUMMER FAMILY RETREATS AT VICTORY JUNCTION



Trillium is excited to partner with Victory Junction to sponsor Trillium members and their families to attend Summer Family Retreats. Family Retreats at Victory Junction are back this summer! Victory Junction is an inclusive camp in Randleman, NC who specializes in serving individuals with disabilities and serious illnesses.

We encourage all families who have never experienced Victory Junction to apply and returning families are also welcome to apply. Retreats are open to any Trillium member, regardless of diagnosis, between the ages or developmental ages of 6-16; and their family/natural supports.

Current programming is designed to provide a unique experience for families to bond together and for member's to feel empowered and build self-confidence in their abilities while using amenities at camp. Programming and amenities are inclusive and adaptive to differing needs and diagnoses.

Summer activities will be open in addition to traditional summer and fall weekend activities! Cool off in the zero-entry accessible swimming pool, splash around at the water park, soar on the zip line, or conquer the Alpine Adventure Tower in the summer sun. Adaptive activities for every need. On site-medical center, food service including special dietary accommodations, and cabins sleep up to 8.

Due to Covid-19, CDC guidelines will be followed. There will be limited Victory Junction staff on site in order to provide families with the safest experience possible.

Applications are processed on a first-come, first-served basis. While we would love to accommodate each and every family, there is a multi-step application process so completing an application does not necessarily guarantee a spot and spots are limited--see the flier for details. Deadlines are quickly approaching so we encourage families to sign up on the "Interest Form" now and complete applications as quickly as possible!

If you are interested in attending a Summer Session click the links below:

 [Victory Junction Flyer](#)

 [Victory Junction Interest Form](#)

SESSION DATES AND APPLICATION DEADLINES:

 June 18-20—deadline **May 10**

 July 12-14—deadline **June 3**

 July 2-4—deadline **May 25**

 July 19-21—deadline **June 11**

Be on the lookout for future Family Retreat Dates and announcements for Fall 2021 on the Trillium Health Resources and Trillium Direct Connect Facebook pages, and also at the [Trillium Victory Junction](#) webpage.

VALUED PROVIDERS SEAL PROGRAM

Visit the [Valued Providers Seal Program](#) web page for more information about the Contracted, Comprehensive Behavioral Health, Large Agency, Evidenced-Based Treatment, Comprehensive I/DD and Integrated Care Provider Seals.



After receiving this recognition, sharing such dedication and innovative care should be as easy as possible. The [Valued Providers Seal Program Tool Kit](#) is designed for just that. This resource provides

tips for sharing news of provider seals on websites, social media, newsletters, and emails, along with pre-written posts and messages. Trillium can see the impact providers make on our members and communities. We hope the tool kit serves to ensure those members and communities can see it as well.

Contact us at SealProgram@TrilliumNC.org for questions about the Valued Providers Seal Program. Providers can apply for one or multiple seals!

VALUE BASED PURCHASING LEARNING SERIES

Trillium Health Resources Practice Management Department has partnered with Mr. Ken Carr, OPEN MINDS Senior Associate to bring providers a four-part virtual learning series on Value-Based Purchasing. Mr. Carr is an industry expert with over 30 years of finance, technology, data analysis, and reporting experience in the health and human service field. This virtual learning series has been tailored to meet the unique provider composition within our region. Providers will gain knowledge of what Value-Based Purchasing is, and how it's applicable to their organization and the future of North Carolina Medicaid.

Registration Is Now Open

The sessions are limited to the first 1,000 enrollees. It is preferred that providers attend all four sessions consecutively, however it is not required. A recording will be available at a later date if you missed a session.

 Wednesday May 26, 2021 (10AM – 11:15AM):

Developing New VBP Services that Increase Quality & *Decrease Service Costs*

 [Register Here](#)

About joining the webinar

 [Closed Caption HERE](#)

During this call, panelists will present policy updates from DMHDDSAS and DHB representatives followed by an open Q&A session. In addition to DMHDDSAS and DHB subject matter experts we will also have a representative from DHSR on the call to answer questions you might have.

In consideration of the limited time we have on the call, we ask that you review the guidance links (below) on the DHHS website and FAQs on the NC Medicaid site to see if an answer to your question has already been provided. These calls will be held monthly on the first Thursday of each month.

As things continue to change and move quickly during the COVID-19 pandemic, please continue to stay abreast of emerging issues, guidance, and policies by visiting:

 [Broad information and updates](#)

 [COVID19 Executive Orders](#)

 [Policy and Guidance updates](#)

 Vaccine information and updates

JUNE 2021 COMMUNITY MENTAL HEALTH FIRST AID (MHFA) TRAININGS FOR NC RESIDENTS

Mental Health First Aid teaches you how to identify, understand and respond to signs of mental illnesses and substance use disorders. These trainings will give you the skills you need to reach out and provide initial support to someone who may be developing a mental health or substance use challenge and help connect them to appropriate care.

Youth Mental health First Aid (YMHFA) and Adult Mental Health First Aid (AMHFA) will be held virtually and participants are required to complete a 2-hour self-pace study prior to attending the instructor-led training.

Adult MHFA June 23, 2021
(8:30am-2:30pm)

Adult MHFA June 28, 2021
(8:30am-2:30pm)

Youth MHFA June 30, 2021
(8:30am-2:30pm)

***Registration Deadline is May 15, 2021**

Although there is no cost to you, this course is valued at \$25 per person. If you must cancel your registration, please do so within 48 hours of the instructor led course. Failure to cancel within the recommended timeframe may result in a 30-day waiting period to reschedule the training.

Please contact Wylanda Jones via email at Wylanda.Jones@TrilliumNC.org or Carlos Mirodipini at Carlos.Mirodipini@TrilliumNC.org. You may also contact them via phone at 1-866-998-2597.

 [Here more information and registration](#)

Any questions about this Communication Bulletin that does not already have an email listed for questions from that specific section, may be sent to the following email: NetworkManagement@TrilliumNC.org. These questions will be answered in a Q&A format and published on Trillium's website.