

TRANSITIONS TO COMMUNITY LIVING VOUCHER

Trillium administers the Transitions to Community Living Voucher as part of a statewide rental assistance program called the Transitions to Community Living Initiative (TCLI). The voucher provides rental assistance to help members access quality, affordable housing in our region. The purpose of this initiative is to help people live in their communities in the least restrictive settings of their choice.

Benefits Include:

- Timely payments made directly from Trillium to landlords every month.
- Electronic Funds Transfer for direct deposit of Housing Assistance Payments (HAP).
- Direct staff contact and immediate professional communication and administration.

RISK MITIGATION

If a property owner wishes to request money for tenant nonpayment of rent, abandonment of unit, or unit damage, owners or property managers can file a special claim for Trillium to pay. Trillium staff work with the owner or property manager to complete the process.

SERVICE PROVISION

Professional service providers work with the TCLI Voucher tenants throughout their housing search and for the duration of their time as a resident. Trillium staff provide support and oversight to qualified providers. They assist with practical tenancy support to ensure the person is successful in living independently and contributing to the community.

SUBSIDY ADMINISTRATION

As the subsidy administrator for the TCLI Voucher Program, Trillium works with the NC Department of Health and Human Services and the NC Housing Finance Agency to ensure that we are achieving our goals of the program and making enhancements when necessary.



REGIONAL OFFICES

Northern Regional Office
144 Community College Rd.
Ahoskie, NC 27910-8047

Central Regional Office
201 West First Street
Greenville, NC 27858-1132

Southern Regional Office
3809 Shipyard Blvd.
Wilmington, NC 28403-6150

Behavioral Health Crisis Line
1-888-302-0738

www.TrilliumHealthResources.org

Trillium Health Resources is a Local Management Entity/Managed Care Organization (LME/MCO).

We are designated by the NC Department of Health & Human Services to oversee state and federally funded services for 28 counties in eastern North Carolina.

Trillium is responsible for providing access to and oversight of services for individuals who receive Medicaid or state funding for their care. Trillium complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity.

Trillium requires priority admission to all women who are pregnant and injecting drugs, pregnant and using substances, and other individuals who are injecting drugs. Trillium does not publish materials or share information that is intimidating, misleading, or inaccurate.

Revised: April 2023



Promoting safe, decent,
and affordable housing.

HOUSING SERVICES



HOUSING SERVICES... PROMOTING SAFE, DECENT, AND AFFORDABLE HOUSING

TRILLIUM HEALTH RESOURCES HOUSING SERVICES

Trillium believes that stable, safe, affordable housing helps increase the possibility of successful treatment. We are committed to helping everyone we serve reach their potential.

PARTNERING & COLLABORATION

To coordinate efforts, avoid duplication, and obtain the best outcomes for people served, Trillium Housing staff work closely with community representatives and agencies, such as:

- Provider Network
- Local Housing Authorities
- County Social Services
- Property Owners & Managers
- Homeless Shelters
- State Continua of Care
- Homelessness Project Coordinators
- Community Action Agencies
- Local Government Officials



Housing staff are also available to present an overview to Network Providers so they are aware of housing issues related to persons they may serve, like:

- Fair Housing Laws
- Local Housing Resources
- Reasonable Accommodations/Modifications
- Tax Credit/Key Program Projects
- Barriers to Housing
- Housing Coalitions/Continua of Care

TARGETING PROGRAM

The Targeting Program is a partnership between the NC Housing Finance Agency and NC Department of Health & Human Services. Owners of properties awarded Low Income Housing Tax Credits are required to target 10% of newly funded units to individuals.

Local human service agencies refer eligible individuals to NCDHHS Housing and Homelessness Division of Aging and Adult Services Targeted Unit Coordinator. The Targeted Unit Coordinator will link the applicant to independent, affordable housing opportunities with benefits for residents, including:

- Access to newly constructed or rehabbed independent apartments
- Ability to choose the communities they live in
- Rent that does not exceed 30% of household income
- Ability to remain in the program for as long as they are eligible and comply with program requirements
- Access to supports and services to be successful in the community.

PERMANENT SUPPORTIVE HOUSING PROGRAM

The Permanent Supportive Housing Program (PSH), formerly the Shelter Plus Care Program, is a federally funded program providing rental assistance to members with disabilities who are experiencing homelessness. It specifically targets members who have a serious mental illness, substance use issues, and/or intellectual/developmental disabilities.



TRILLIUM PROGRAMS & INITIATIVES

Housing staff work collaboratively with other Trillium programs and housing-related initiatives, such as 2020 Vision for Recovery (Oxford House) and Choose Independence. Our Housing staff provide supportive knowledge for anything to do with housing for our members or recipients.

Oxford House's initiative and contract with Trillium's 2020 Vision for Recovery will add more than 20 new sites to the Trillium 28-county coverage area. In addition, the new contract will add 4 beds per year and include resource development to support residents of the Oxford Houses.

For more information visit OxfordHouseNC.org



Trillium's Choose Independence initiative offers funds to assist with purchases that improve or increase health and safety. Choose Independence can provide supplies and equipment essential for increasing the ability for individuals to live in their own communities successfully. These funds make it possible to obtain supplies or equipment that would otherwise be unavailable due to benefit funding limitations, such as third party insurance, Medicaid, or state dollars.

For more information email: ChooseIndependence@TrilliumNC.org
Phone: 1-877-685-2415

Contact us for more information about our services: **1-877-685-2415**