



Trillium Clinical Advisory Committee Meeting Minutes

HEALTH RESOURCES

Transforming Lives. Building Community Well-Being.

Date: August 05, 2022

Meeting Called By	Dr. Michael Smith, Chief Medical Officer
Type of Meeting	Clinical Advisory Committee (CAC) WebEx 1:00pm – 2:30pm

ATTENDEES

NAME	Present	NAME	Present	NAME	Present
Dr. Michael Smith Trillium Health Resources Chief Medical Officer	<input checked="" type="checkbox"/>	Dr. Kimberly Greer Trillium Health Resources Staff Psychologist	<input checked="" type="checkbox"/>	Dr. Paul Garcia Trillium Health Resources Staff Physician	<input checked="" type="checkbox"/>
Hillary Faulk-Vaughan Chairperson PAMH. Clinical Director	<input checked="" type="checkbox"/>	Khristine Brewington Trillium Health Resources VP of Network Management	<input checked="" type="checkbox"/>	Glenn Buck Vice Chairperson PORT Human Services Clinical Director	<input checked="" type="checkbox"/>
Arthur Flores Trillium Health Resources Deputy Chief Medical Officer	<input checked="" type="checkbox"/>	Griffin Sutton Tidal Neuropsychology PLLC Director	<input checked="" type="checkbox"/>	Dr. Robby Adams Various Providers Medical Director	<input checked="" type="checkbox"/>
Sharlena Thomas RHA State Clinical Director	<input type="checkbox"/>	Natasha Holley Integrated Family Services Clinical Director	<input checked="" type="checkbox"/>	Amanda Morgan Trillium Health Resources QM Coordinator	<input checked="" type="checkbox"/>
Dr. Diana Antonacci Psychiatrist	<input checked="" type="checkbox"/>	Gary Bass Pride in NC Executive Officer	<input checked="" type="checkbox"/>	Julie Kokocha Trillium Health Resources Director – Network Accountability	<input type="checkbox"/>
Jason Swartz Trillium Health Resources Pharmacist	<input checked="" type="checkbox"/>	Benita Hathaway Trillium Health Resources Vice Pres. Population Health & Care Mgmt.	<input type="checkbox"/>	Fonda Gonzales Trillium Health Resources Director of Quality Management - Guest	<input checked="" type="checkbox"/>
Dr. Terri Duncan Director of Bladen County Dept. of Health & Human Services	<input checked="" type="checkbox"/>	LaDonna Battle Trillium Health Resources Care Mgmt. Population Health Officer	<input checked="" type="checkbox"/>	Ashley Rhea Trillium Health Resources Member Services Dir. Guest	<input checked="" type="checkbox"/>
Chris Hartnett Trillium Health Resources BHCL & Care Coordination Mgr. Guest	<input checked="" type="checkbox"/>				

AGENDA

1. Agenda topic: Welcome/Call to Order

Presenter(s): Dr. Michael Smith

Discussion	<ul style="list-style-type: none"> The meeting was called to order by Dr. Smith at 1:00pm 				
Conclusions	<ul style="list-style-type: none"> A quorum was present for today's meeting. There were no other questions or concerns identified for follow-up or items recommended for corrective action. 				
Action Items	<table border="1"> <thead> <tr> <th>Person(s) Responsible</th> <th>Deadline</th> </tr> </thead> <tbody> <tr> <td> <ul style="list-style-type: none"> There were no action items noted for follow-up </td> <td></td> </tr> </tbody> </table>	Person(s) Responsible	Deadline	<ul style="list-style-type: none"> There were no action items noted for follow-up 	
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2. Agenda topic: Review and Approval of Previous Month's Meeting Minutes and Agenda

Presenter(s): Dr. Garcia for Dr. Smith

Discussion	<ul style="list-style-type: none"> The June 3, 2022 Meeting Minutes were approved with a motion by Terri and a second by Gary with all members in favor. There were no changes to the agenda 	
Conclusions	<ul style="list-style-type: none"> There were no questions or concerns identified for follow-up or items recommended for corrective action. 	
Action Items	Person(s) Responsible	Deadline
<ul style="list-style-type: none"> Post June 3, 2022 minutes to SharePoint 	Susan	ASAP

3. Agenda topic: Follow-up Items from Previous Meeting

Presenter(s): Dr. Garcia for Hillary Faulk-Vaughan

Discussion	<ul style="list-style-type: none"> Susan – Send April 1, 2022 minutes out to members for an electronic vote. Completed. Susan – Post April 1, 2022 minutes to SharePoint upon approval. Completed. Dr. Garcia – Add CAC Meeting WebEx or Face-to-Face meeting discussion to June's agenda. Completed. This item is on today's agenda. Dr. Garcia – Add CAC Bylaw Revisions to Aug agenda. Completed. The bylaws are on today's agenda for review. Dr. Smith – Follow-up on CAC meetings WebEx or face-to-face discussion. Completed. The options for meetings are to continue virtual or meet in person (Greenville, Jacksonville, Wilmington offices). This item will be discussed at the August meeting and added to the August agenda. 	
Conclusions	<ul style="list-style-type: none"> All follow-up items that are pending will be followed-up on at the next scheduled meeting. F/u on CAC meeting discussion – Recommendations were to continue to meet virtually and have face-to-face meeting once or twice per year; continue to meet virtually and have the annual meeting face-to-face with an expanded agenda for a longer period of time. Our bylaws reference an annual meeting, it was suggested to have it face-to-face and then if we decide to have a second face-to-face meeting it could be held 6 months from that point. Hillary made a motion to have an the option for a face-to-face meeting annually at the date of our annual review (meeting) and at that time we may choose the next in-person meeting date (6 months later) and the location(s) will be to be determined. Terri seconded the motion and all were in favor. 	
Action Items	Person(s) Responsible	Deadline
<ul style="list-style-type: none"> F/u with recommended edits to CAC Bylaws Determine when Annual CAC face-to-face meeting will occur 	Fonda/Susan All Members	Oct Mtg. Oct Mtg.

4. Agenda topic: QIA Review – Information and Discussion

Presenter(s): Amanda Morgan

Discussion	<ul style="list-style-type: none"> Review of QIA Grid – Amanda presented and reviewed the summary of the active Trillium QIAs. The TCL QIA did not meet the metric (Measurement #41 for Jun 65.78%) for the set goal of 98% for this reporting period. Although previously steadily increasing towards the goal, we are attributing this decrease to the transition from the current delegated entity to the newly delegated entity. The newly delegated entity is not fully staffed yet, but are in
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	<p>the process of hiring and training their staff. The state is aware of the change in entities and are aware of the percentage drop. The MST QIA Measurement #10 (Jan-Mar 9.03%) did not meet the goal of 14% and although there was a decrease we are overall moving in the right direction. The ED QIA Measurement #1 – Reduce the number of ED visits did not meet the goal this reporting period. Measurement #2 – ED follow-up visits did meet the goal at 84.73%. Measurement #3 – IHH/ACTT utilizing the ED did not meet the goal this reporting period. Hillary shared in their agency’s data they are finding a large number of ACTT members being IVC’d in either the community or the ED. They are kept in the ED for a long period of time just to get stabilized and then are discharged due to no available beds resulting in them having to go back to the ED. Validated state data was received for Measurement #15 for the MH 1-7 Day Follow-up QIA and we continue to do maintain with DHB, but we continue to struggle achieving the goal for DMH. The Substance Use 1-7 day Follow-up QIA continues to mirror the MH 1-7 day f/u QIA in that we continue to struggle with meeting the DMH goal.</p> <ul style="list-style-type: none"> • Discussion of Interventions for QIAs – There were no new interventions presented for discussion during the QIA Grid presentation. 	
Conclusions	<ul style="list-style-type: none"> • TCL QIA – The QM department oversees all delegations, has been working with this entity monitoring the staffing issues on a monthly basis and has assisted with implementing a plan to be fully staff within a reasonable amount of time. • 1-7 Day F/U QIA’s – Fonda shared that telehealth visits are counted within the measure; however, the telehealth codes were eliminated as a state benefit. Glenn shared that if a member’s benefit stops even though an option for extension is available, they become self-pay and may not be included in the equation. How do providers navigate through the system when members have exceeded their 12 visits and no longer have the state benefit, but they continue to present for their visits. Dr. Smith will share this discussion with QIC. 	
Action Items	Person(s) Responsible	Deadline
<ul style="list-style-type: none"> • F/u with sharing discussion at QIC of members whose state benefits have stopped and they become self-pay and the how this impacts the 1-7 F/u measures 	Dr. Smith	Oct Mtg.

5. Agenda topic: Trillium Information Update

Presenter(s): Dr. Smith

Discussion	<ul style="list-style-type: none"> • Tailored Plan (TP) Update – The on-site readiness review for TP took place July 13th, & 14th. This is Trillium’s second readiness review and by far the largest. This was a day and a half with concurrently running sessions. The state sent a list of clarification items and we are in the process of working on our response. Dr. Smith stated that we ran out of time during the sessions to cover what the state had requested us to cover within the timeframe. We continue testing our systems and working on TP implementation. • Staffing Updates – Dr. Smith introduced Dr. Flores hired as Trillium’s new Deputy Chief Medical Director and joining us on the call today. Dr. Flores shared his background in family medicine and his excitement in joining Trillium’s efforts in implementing TP. All members introduced
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	<p>themselves and welcomed Dr. Flores aboard. Sharon Cook-McEwen is the new UM Director. Akan Iyamu is our Associate Vice President, Population Health Clinical Operations and LaDonna Battle is our Care Management Population Health Officer. There are also additional new staff in Finance and Care Management. We currently have all of our key personnel staff required and continue to fill other open vacancies.</p> <ul style="list-style-type: none"> ● COVID Update – Trillium’s offices are open and available for employees who wish to return to work in-office. Most staff have opted to continue to work remote. Offices are available and open for face-to-face meetings. Standard precautions continue in place (social distancing, sanitizing areas, etc.). There has been no decrease in productivity from staff while working remotely. Some of the state rate COVID flexibilities have ended and we will be slowly rolling those out; however, Public Health Emergency has been extended through Oct. ● Survey – Medicaid MFP Roundtable – NCI Staff Stability Surveys Due 5/30/22 IDD Providers – Emailed to the membership on June 7, 2022. Review and response are always welcome as we continue to share this information. There was no additional discussion. ● Clinical Coverage Policy Review/Discussion – 1915i Option Individual and Transition Support Service Draft Policy - Emailed to the membership on June 15, 2022. Review and response are welcomed as we continue to share this information. There was no additional discussion. ● Public Notice and Request for Comment for Home and Community Based Services (HCBS) Final Transition Plan – Emailed to the membership on July 20, 2022. Review and response are always welcome as we continue to share this information. There was no additional discussion. ● Josh Pagano’s Resignation- Dr. Pagano is no longer working with a state hospital and has submitted his resignation to the committee. We appreciate his service to the committee and will continue to recruit to fill this vacancy. Recommendations for candidates can be emailed to Dr. Smith. 		
Conclusions	<ul style="list-style-type: none"> ● There were no questions or concerns identified for follow-up or items recommended for corrective action. 		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> ● There were no action items noted for follow-up 			

6. Agenda topic: CAC Business/COVID Update

Presenter(s): Dr. Smith/Dr. Garcia/Fonda

Discussion	<ul style="list-style-type: none"> ● CAC Bylaw Revisions – Dr. Smith/Fonda Revisions to the bylaws were presented and consisted of updating NCQA language and adding diversity, equity and inclusion language and info. There were updates to objectives and title edits added. Hillary made a motion to approve the bylaws with recommended changes with a second by Robby and all members were in favor. ● CAC Subcommittee Development – Dr. Garcia Dr. Garcia asked for recommendations for primary care M.D.s, providers or pharmacists that may be candidates to reach out to for interest in membership. Hillary suggested Dr. Odibo who is a primary care
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	physician in Wilmington that does a wonderful job with difficult members and may be willing to consider membership. Hillary will forward contact info to Dr. Garcia. Other possible candidates may be emailed to Dr. Garcia or Susan Massey.
Conclusions	<ul style="list-style-type: none"> Fonda noted that the CAC reviews the QMIP and this needs to be corrected in the bylaws. The bylaws were approved with recommended changes and will be processed and posted on Trillium's website. There were no questions or concerns identified for follow-up or items recommended for corrective action.
Action Items	Person(s) Responsible Deadline
<ul style="list-style-type: none"> Forward Dr. Odibo's contact info to Dr. Garcia 	Hillary Oct Mtg.

7. Agenda topic: Annual Review of Quality Management & Improvement Plan

Presenter(s): Fonda

Discussion	<ul style="list-style-type: none"> Fonda presented the Quality Management Improvement Plan. This document summarizes the approach Trillium will take to address quality assurance, quality management and quality improvement practices across the organization. This is a comprehensive document about 60 pages long and describes the activities, committees and other processes that are attributed to oversight and management of quality across the agency with the Clinical Advisory Committee being a component in assisting to design our clinical practices. At the time, this document was drafted there were a lot of unanswered questions as it relates to the method or the approach we were going to take as an organization for TP. Fonda shared the addition of a new committee titled the Health Equity Advisory Board that will report to the CEO and has been added to the flow chart in the report. This report is posted on Trillium's website. Anyone with questions or concerns can reach out to Fonda for more in-depth details. There were no changes to the agenda
Conclusions	<ul style="list-style-type: none"> Hillary stated this report was very impressive and thanked Fonda and her team for assembling this information. There were no questions or concerns identified for follow-up or items recommended for corrective action.
Action Items	Person(s) Responsible Deadline
<ul style="list-style-type: none"> There were no action items noted for follow-up 	

8. Agenda topic: Annual Review of Call Center Decision Support Tool

Presenter(s): Ashley Rhea/Chris Hartnett

Discussion	<ul style="list-style-type: none"> Ashley presented the Call Center Decision Support Tool and reviewed it in detail. This was a URAC requirement and going forward with NCQA will change to meet new requirements. She noted that all Trillium decisions support tools are developed and required by the Division of Health Benefits (DHB) and the Department of Mental Health, Developmental Disabilities and Substance Abuse Services (DMH/DD/SAS). She presented and reviewed a view of the tool from our electronic platform.
Conclusions	<ul style="list-style-type: none"> There were no questions or concerns identified for follow-up or items recommended for corrective action.
Action Items	Person(s) Responsible Deadline
<ul style="list-style-type: none"> There were no action items noted for follow-up 	

9. Agenda topic: Clinical Practice Guidelines (CPGs)

Presenter(s): Dr. Garcia, Dr. Smith, Dr. Greer

Discussion	<ul style="list-style-type: none"> • Discussion of CPGs for First Episode Psychosis in Our Network Dr. Garcia called for a vote to adopt the CPG for First Episode Psychosis. Hillary made a motion seconded by Gary and all members were in favor. • Additional CPG to Consider for the Network There were no CPGs recommended for discussion at this time and this agenda item will be revisited at future meetings. • CPG 2021 Annual Report Trillium is required to monitor at least three CPGs with one inclusive of a child and adolescent CPG. The three included in this report are Schizophrenia, ADHD and Opioid Use Disorder. These were adopted from the American Psychiatric Association and are posted on Trillium's website. Dr. Garcia reviewed the goals and outcome analyses sharing that COVID did impact the data. This report will be presented to QIC and our Care Management Department to hopefully address any issues and improve these HEDIS measures. 	
Conclusions	<ul style="list-style-type: none"> • The First Episode Psychosis CPG was approved unanimously. • No additional recommendations for interventions were suggested. • There were no questions or concerns identified for follow-up or items recommended for corrective action. 	
Action Items	Person(s) Responsible	Deadline
<ul style="list-style-type: none"> • There were no action items noted for follow-up 		

10. Agenda topic: Open Agenda

Presenter(s): All Members

Discussion	<ul style="list-style-type: none"> • No open agenda items were discussed. 	
Conclusions	<ul style="list-style-type: none"> • N/A 	
Action Items	Person(s) Responsible	Deadline
<ul style="list-style-type: none"> • There were no action items for follow-up 		

Meeting Adjourned

Next Meeting Date: October 7, 2022

(All meetings convene from 1:00pm – 2:30pm)

Submitted by Susan Massey

All supporting documents are proprietary. Contact Susan Massey with any questions.