







Transforming Lives. Building Community Well-Being.

OPT-OUT OF TAILORED CARE MANAGEMENT

Most Medicaid members are eligible for Tailored Care Management. You may select a Care Manager who will assist you in meeting your health care needs. If you are not interested in participating in Tailored Care Management, you have the right to opt-out by choosing one of the steps below:

-  completing this form and returning it by mail to 201 W. First St., Greenville, NC 27858
-  in person or over the phone with your Care Manager
-  online through the [Member and Recipient Portal](#).
-  or by contacting **Member and Recipient Services at 1-877-685-2415**

Trillium will still provide Care Coordination and Care Transition assistance to members who opt out of Tailored Care Management.

Members who opt-out have the option of choosing to opt back into Tailored Care Management, at any time, by contacting us at **1-877-685-2415**. If you would like to opt-out, please complete this form in its entirety.

Member Name (First and Last): _____

Name of legal guardian: _____

Date of birth: _____

PLEASE CHECK BOTH BOXES.

- I wish to Opt-Out of Tailored Care Management.
- I understand I have the right to change my mind and request a Care Manager at anytime.

Reason for Opting Out:

Signature

Date

If the Submit button does not work, please email form as an attachment MemberEngagement@TrilliumNC.org

Member & Recipient Services – 877.685.2415

TrilliumHealthResources.org

201 West First St. Greenville, NC 27858-1132

Fax 252-215-6881

