

Date June 7, 2024

<b>Meeting Called By</b>	Dr. Michael Smith, Chief Medical Officer				
<b>Type of Meeting</b>	Web-Ex Meeting 1:00pm – 2:30pm				
<b>EXTERNAL ATTENDEES - VOTING MEMBERS/NON-VOTING MEMBERS</b>					
	<b>Present</b>	<b>NAME</b>	<b>Present</b>	<b>NAME</b>	<b>Present</b>
Hillary Faulk-Vaughn, Chair PAMH Clinical Director <b>Voting Member</b>	<input checked="" type="checkbox"/>	Dr. Robby Adams, MD Vice-Chair Medical Director, Various <b>Voting Member</b>	<input checked="" type="checkbox"/>	Ann Phelps Wilson Clinical Pharmacist, Novant Health NHRMC <b>Voting Member</b>	<input checked="" type="checkbox"/>
Dr. Terri Duncan, PhD Director of Bladen County DHHS <b>Voting Member</b>	<input checked="" type="checkbox"/>	Gary Bass Pride in NC, CEO <b>Voting Member</b>	<input checked="" type="checkbox"/>	Ryan Estes Coastal Horizons, COO <b>Voting Member</b>	<input checked="" type="checkbox"/>
Natasha Holley Integrated Family Services Clinical Director <b>Voting Member</b>	<input type="checkbox"/>	Tracey Simmons-Kornegay Public Health Director Duplin County Health Dept <b>Voting Member</b>	<input type="checkbox"/>	Sharlena Thomas RHA Behavioral Health Services State Clinical Director <b>Voting Member</b>	<input checked="" type="checkbox"/>
Michael Martin ABC Pediatrics <b>Voting Member</b>	<input type="checkbox"/>	Dr. Ritesh Patel, PharmD PORT Health - Independent Contractor <b>Voting Member</b>	<input checked="" type="checkbox"/>	Dr. Ian Bryan, MD ENC Pediatrics Owner/Director <b>Voting Member</b>	<input checked="" type="checkbox"/>
Dr. Michael Lang, PhD Chair of Psychiatry at ECU Health Brody School of Medicine <b>Voting Member</b>	<input checked="" type="checkbox"/>	Dr. Hany Kaoud, MD PORT Health Medical Director <b>Voting Member</b>	<input type="checkbox"/>	Dr. Carol Gibbs Therapeutic Alternatives (Psychiatrist) <b>Voting Member</b>	<input type="checkbox"/>
Dr. Johnnie Hamilton Clinical Director Dixon Social Interactive Services, Inc. <b>Voting Member</b>	<input type="checkbox"/>	Dr. Beth Pekarek Medical Director for Daymark (Eastern) <b>Voting Member</b>	<input checked="" type="checkbox"/>	Dr. Robert McHale Medical Director for Monarch <b>Voting Member</b>	<input type="checkbox"/>
Laura McRae TFC Senior Director Pinnacle Family Services <b>Voting Member</b>	<input type="checkbox"/>	Erin Warlick Clinical Director Advantage Behavioral Healthcare, Inc. <b>Voting Member</b>	<input checked="" type="checkbox"/>		<input type="checkbox"/>
Amy Moore Dixon Social Interactive Services, Inc. (Alternate for Dr. Hamilton) <b>Voting Member</b>	<input checked="" type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>
<b>INTERNAL TRILLIUM ATTENDEES, PRESENTERS, GUESTS - NON-VOTING MEMBERS</b>					
<b>NAME</b>	<b>Present</b>	<b>NAME</b>	<b>Present</b>	<b>NAME</b>	<b>Present</b>
Dr. Michael Smith Chief Medical Officer Trillium - Non-voting Member	<input checked="" type="checkbox"/>	Dr. Arthur Flores Deputy Chief Medical Officer Trillium - Non-voting Member	<input checked="" type="checkbox"/>	Jason Swartz Pharmacy Director Trillium – Non-voting Member	<input checked="" type="checkbox"/>

Dr. Paul Garcia Staff Physician (Alternate for Dr. Smith) Trillium - <b>Non-voting Member</b>	<input checked="" type="checkbox"/>	Khristine Brewington VP Network Management Trillium – <b>Non-voting Member</b>	<input checked="" type="checkbox"/>	Julie Kokocha Director of Network Accountability (Alternate for Khristine) Trillium – <b>Non-voting Member</b>	<input type="checkbox"/>
Dr. Olive Cyrus Quality Manager Director Trillium – <b>Non-voting Member</b>	<input checked="" type="checkbox"/>	LaDonna Battle Executive Vice President of Care Mgmt. & Population Health Trillium – <b>Non-voting Member</b>	<input checked="" type="checkbox"/>	Amanda Morgan QM Coordinator Trillium – <b>Non-voting Member</b>	<input checked="" type="checkbox"/>
Benita Hathaway VP Population Health & Care Mgmt. Trillium – <b>Non-voting Member</b>	<input checked="" type="checkbox"/>	Trudy Paramore Admin Asst – Medical Affairs Trillium – <b>Non-voting Member</b>	<input checked="" type="checkbox"/>	Cham Trowell Director of UM for Behavioral Health Trillium – <b>Non-voting Member</b>	<input type="checkbox"/>
Dr. Anthony G. Carraway Medical Director Trillium – <b>Non-voting Member</b>	<input checked="" type="checkbox"/>	Dr. Isa Cheren Medical Director Trillium – <b>Non-voting Member</b>	<input checked="" type="checkbox"/>	Dr. Taylor Goodnough Medical Director Trillium – <b>Non-voting Member</b>	<input checked="" type="checkbox"/>
Dr. Venkatalakshmi Doniparthi Medical Director Trillium – <b>Non-voting Member</b>	<input checked="" type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>

### AGENDA

#### 1. Agenda topic: Welcome and Call to Order

Presenter(s): **Dr. Michael Smith**

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Dr. Smith called the Clinical Advisory Committee (CAC) Meeting to order.</li> <li>Dr. Smith will be facilitating the meeting for Hillary due to technical difficulties.</li> <li>Dr. Smith thanked everyone for attending the meeting today and for their membership on this committee.</li> <li>Gary shared that he will be retiring in roughly 4 months and will forward an official email to Dr. Smith.</li> </ul>	
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>There were no questions or concerns identified for follow-up or items recommended for corrective action.</li> </ul>	
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>
<ul style="list-style-type: none"> <li>There were no items identified for follow-up</li> </ul>		

#### 2. Agenda topic: Agenda Review and Approval

Presenter(s): **Dr. Michael Smith**

<b>Discussion</b>	<ul style="list-style-type: none"> <li>A quorum was present for today's meeting.</li> <li>Bylaw updates were added to the agenda.</li> </ul>	
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>The agenda for June 7, 2024, was approved with changes with a motion by Dr. Adams and a second by Gary Bass with all members in favor.</li> <li>There were no questions or concerns identified for follow-up or items recommended for corrective action.</li> </ul>	
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>
<ul style="list-style-type: none"> <li>There were no items identified for follow-up</li> </ul>		

### 3. Agenda topic: Follow-up Items

Presenter(s): Dr. Michael Smith

<p><b>Discussion</b></p>	<ul style="list-style-type: none"> <li>• Dr. Smith – F/u on Trillium sharing ADT list of uninsured state-funded beneficiaries who may be Medicaid eligible (with Medicaid Expansion) to assist those members with Medicaid enrollment. <b>TBD.</b></li> <li>• Dr. Patel – Schedule time with Jason to discuss Community Pharmacy Enhanced Services Network (CPESN) data tracking. <b>Completed.</b> Dr. Patel shared meetings continue to be held as we encourage our Network pharmacies to assist our members. Dr. Patel is researching what type of data tracking is needed for this and then developing a plan. A lot of our pharmacies have signed with Blue Cross to manage patient diabetes and blood pressure as well. There are some good payment models for this in North Carolina so independent pharmacies that are in this Network are ready to work for our members. Pharmacies are wanting to be involved in the clinical management of our members to help merge any gaps. Dr. Patel offered to present more indepth on this in a future CAC meeting. Jason was in agreement, but wanted to wait until after Tailored Plan (TP) go live possibly in October. The CPESN presentation will be added to the October CAC agenda grid. Jason shared he would connect Dr. Patel with his clinical team to start this discussion.</li> <li>• Dr. Smith &amp; Hillary – Make additional revisions to by-laws and present at April meeting for discussion and vote. <b>Completed.</b> We will discuss the revisions made later in the agenda.</li> <li>• Dr. Smith – F/u on no authorization timeline. <b>Completed.</b> Dr. Smith shared there is a link called The Flexibilities Ease Provider Administrative Burden TP Launch on the DHHS Medicaid website In a nutshell there will be no prior authorization for medical from July 1<sup>st</sup> to Sep 30<sup>th</sup> (90 day period). Trillium will ensure medical necessity criteria is followed. All existing prior authorizations (PA) for pharmacy will be honored for the time that they are allotted for. In addition, we will ease authorizations for individual patients for PAs they had in the past and haven't been received. If you get a new prescription that needs PA you will have to obtain it. There are some flexibilities for out of network provider rates, 90 days as well going back to our normal process on Oct 1<sup>st</sup>. Out of network providers still have to be enrolled in Medicaid in order to be reimbursed by Trillium or anyone. Primary care provider changes timeline is from Jul 31<sup>st</sup> – Jan 31<sup>st</sup>, TP members can change their PCP for any reason.</li> <li>• Dr. Garcia – F/u on Novant's Health Hospital to Home Program. <b>Open.</b> Dr. Garcia reached out to Angela Ives, Executive Director of Community Care Lower Cape Fear. The board member that presented this program was not at our last meeting and we have reached out for additional information to present at the Aug meeting.</li> <li>• Public Comment – DMH/DD/SUS Strategic Plan for 2024-2029 - <b>Emailed to CAC 6/4/24.</b></li> <li>• Public Comment – DSP Workforce Plan – <b>Emailed to CAC 6/4/24.</b></li> <li>• Susan – Post February 9, 2024 minutes to Trillium's SP site &amp; forward to Communications to post to Trillium's Website. <b>Completed.</b></li> </ul>
<p><b>Conclusions</b></p>	<ul style="list-style-type: none"> <li>• All open follow-up items will be carried forward to the next meeting until completion.</li> <li>• There were no other questions or concerns identified for follow-up or items recommended for corrective action.</li> </ul>

Action Items	Person(s) Responsible	Deadline
<ul style="list-style-type: none"> <li>F/u on Trillium sharing ADT list of uninsured state-funded beneficiaries who may be Medicaid eligible (with Medicaid Expansion) to assist those members with Medicaid enrollment</li> <li>F/u on Novant's Health Hospital to Home Program</li> </ul>	Dr. Smith  Dr. Garcia	TBD  Aug Mtg.

#### 4. Agenda topic: Meeting Minutes Review and Approval

Presenter(s): **Dr. Michael Smith, Hillary Faulk-Vaughn**

<b>Discussion</b>	<ul style="list-style-type: none"> <li>April 5, 2024 minutes were presented for review and approval.</li> </ul>	
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>The April 5, 2024 minutes were approved as written with a motion by Hillary and a second by Ryan with all members in favor of approval.</li> <li>There were no questions or concerns identified for follow-up or items recommended for corrective action.</li> </ul>	
Action Items	Person(s) Responsible	Deadline
<ul style="list-style-type: none"> <li>Post April 5, 2024 minutes to Trillium's SP site &amp; forward to Communications to post to Trillium's Website</li> </ul>	Susan	ASAP

#### 5. Agenda topic: QIA Review

Presenter(s): **Amanda Morgan**

<b>Discussion</b>	<ul style="list-style-type: none"> <li><b>Mental Health 1-7 Day Follow Up QIA</b> <ol style="list-style-type: none"> <li>Measurement #24 (Jan-Mar 2024) is new for both DHB and DMH measures (local data only).</li> <li>Validated State data has not yet been received for DHB and DMH Measurement #23 (Oct-Dec 2023) and DHB Measure #22 (Jul-Sep 2023); therefore, these measurements represent local data at this time.</li> </ol> </li> <li><b>Substance Use 1-7 day follow Up QIA</b> <ol style="list-style-type: none"> <li>Measurement #24 (Jan-Mar 2024) is new for both DHB and DMH measures (local data only).</li> <li>Validated State data has not yet been received for DHB and DMH Measurement #23 (Oct-Dec 2023) and DHB Measure #22 (Jul-Sep 2023); therefore, these measurements represent local data at this time.</li> </ol> </li> </ul>	
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>The PIPs Teams continue to work on developing interventions for the new PIPs.</li> <li>There were no questions or concerns identified for follow-up or items recommended for corrective action.</li> </ul>	
Action Items	Person(s) Responsible	Deadline
<ul style="list-style-type: none"> <li>There were no items identified for follow-up</li> </ul>		

#### 6. Agenda topic: Trillium Updates and Information

Presenter(s): **Dr. Michael Smith**

<b>Discussion</b>	<ul style="list-style-type: none"> <li><b>TP Update</b> TP will be going live on July 1, 2024. We have about 23 days left and Trillium will be working hard for those 23 days. Things are looking good and we recognize there will be an adjustment period when we go live and are set up and ready. Our Call Center is set up to take on the increased volume of calls. Our Nurse line, Pharmacy line and NEMT (transportation) line are active. Our Network and Provider lines are active as well. Khristine encouraged the CAC members to sign up for our provider sessions. We held four provider</li> </ul>	
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informational sessions in the month of May and decided based on provider feedback to offer four additional sessions in the month of June to prepare for TP. On June 6, we offered a session on our claims protocol. The good news is the claims provider sessions were recorded and placed on My Learning Campus for providers on our website. The next provider session will be on June 11, from 5:30pm-6:30pm. Network will be presenting on single case agreements along with our Carolina Complete partner. June 20, will be a session on Utilization Management and June 26, will be Tailored Care Management. All the registration information can be found in Communication Bulletin #351. Dr. Smith shared the Medical Teams along with our Network Teams are meeting with our Primary Care Practices in our catchment area. Ryan asked if medical transportation was going to be available for uninsured members. Dr. Smith responded that NEMT is only for TP members. Benita added Medicaid TP members will do non-emergency medical transport. Medicaid Direct will still reach out to the local DSS for transportation. For the people who are not enrolled in Medicaid there is not transportation other than the normal community resources. Dr. Adams said a lot of Trillium adult members cross state lines into a hospital in the Myrtle Beach area and he is surprised at how many discharges are held up due to transportation. When members comes from New Hanover they drop the IVC because its crossing state lines and folks get there and have no way to get home whether its Lumberton, Wilmington or wherever. He asked If these members have the TP will this be a resource to get them home. Benita responded if they have TP Medicaid then yes they can use non-emergency medical transport for transportation from their place of discharge. Dr. Adams asked if this was true even if they were out of state. Benita responded yes, but if its over 75 miles they will have to get prior authorization, but once the facility calls to speak with a ModiveCare Transportation broker they can discuss that. There are no issues concerning crossing state lines in that regard. Dr. Smith said for TP members it doesn't matter where they are we responsible for transportation. Hillary said with DSS there is a struggle so hopefully for the TP members this will help. In 15 of our counties, we have the Health Opportunities Pilot (HOP) that does offer some transportation. This is not a duplicated benefit for TP or Medicaid members, but it may help in those counties. Dr. Smith shared we have completed all of our readiness reviews including Pharmacy.

- **Staffing and Consolidation Updates**

Trillium continues to recruit staff where there is need especially around TP Care Management. We continue to ensure we can meet the needs of our population. Dr. Smith share consolidation continues and we have received some talented staff from Sandhills and Eastpointe making Trillium even better. Our Governing Board has united along with this committee and other Trillium committees are working towards consolidation as well. We are sending out daily communications to our employees about what is happening so they are aware of everything that is going on. Joy Futrell is holding town hall meetings in all of the legacy Eastpointe and Sandhills counties. We have 5 regions now, 5 Regional Vice Presidents and 5 CFACs. We have 46 of the 100 counties in North Carolina. Normally, consolidation takes at least a year and Trillium did it in 45 days.

**Conclusions**

- There were no questions or concerns identified for follow-up or items recommended for corrective action.

Action Items	Person(s) Responsible	Deadline
<ul style="list-style-type: none"> <li>There were no items identified for follow-up</li> </ul>		

## 7. Agenda topic: CAC Business

Presenter(s): **Dr. Smith, Dr. Garcia**

Discussion	
	<ul style="list-style-type: none"> <li> <p><b>Annual Review of Screening Tools Q17– Dr. Garcia</b> Dr. Garcia presented and reviewed Trillium’s Screening Tools. These are located on our website and are screening tools available for providers. He did a step by step walk through on how to access these tools on the website. Trillium screening tools are non-proprietary. Recommendations for additional non-proprietary screening tools may be emailed to Dr. Smith or Dr. Garcia for CAC consideration for adoption. Dr. Cheren asked if there were counterparts for these on CCH’s website. Dr. Garcia responded that he would follow-up on this questions. These are mostly behavioral health screening tools.</p> </li> <li> <p><b>Trillium Annual Report – Dr. Smith</b> The Trillium Annual Report was included in the meeting documents that were emailed. Dr. Smith encouraged members to review the report that includes Trillium’s accomplishments and their impact over the last year.</p> </li> <li> <p><b>Drug Utilization Review (DUR)/Pharmacy &amp; Therapeutic (P&amp;T) Subcommittee– Jason</b> The DUR portion of this subcommittee is a federal requirement for anyone working with Medicaid. We have 3 pharmacists from the CAC who have volunteered for membership, Ann Wilson, Dr. Patel and Tracy Simmons-Kornegay. Dr. Pekarek and Dr. Gibbs volunteered to serve as prescribers. Jason reported one more non-Trillium prescriber is needed to have a full DUR. He shared there are also a few Trillium doctors that will be on the subcommittee. The first meeting is scheduled for the last week of June. We will discuss a schedule to meet monthly for the P&amp;T portion with the DUR portion meeting quarterly. A mock DUR is planned for the first meeting. Jason will pull data from our PBM and will review it. The P&amp;T meeting portion will review any changes made to the PDL or any new criteria sent. The group will discuss and determine any comments/recommendations we may want to send back to the State. Jason will be sending the invite for the DUR/P&amp;T Subcommittee soon.</p> </li> <li> <p><b>Clinical Advisory Committee Bylaws - Dr. Smith</b> Dr. Smith presented and reviewed the recommended changes/updates to the bylaws. Gary asked if CAC had a range or specified amount of representation for membership. Dr. Smith responded that CAC does not. Gary shared that as President of the Provider Council consolidation of the Council continues. It is hard to achieve representation from 6 or more provider types and this may add an additional 30 plus members. Gary asked if CAC has researched representation in all the 5 regions. Dr. Smith responded that at this point we have not. We wanted to establish a functional committee and then over the next year look and possibly address any gaps in regions or specialties. Dr. Smith feels there will be a need for physical health &amp; vision representation. IDD representation will need to be re-evaluated. This is an on-going process for representation that continues to develop. Gary stated a CFAC representative asked him if they had a provider type that was TBI. Gary responded no, but that is a great idea and hopefully it will be a standard</p> </li> </ul>

	<p>provider type in the future. The CFAC representative also inquired if there were any TBI providers in Trillium's network. Gary researched this and couldn't filter providers by TBI on the website. He will connect with Khristine for assistance. Gary said he did send him information on an upcoming conference on TBI scheduled in Charlotte where he can connect to TBI providers that attend. Ryan shared that Dr. Tony Puente is a psychologist that has been in the Trillium network, but not sure how active. He has done extensive research in that space and has been a national panelist expert on TBIs for over 20 years. He is with UNCW currently and may be a resource because he knows the network of who's in the area. Erin shared they provide IDD services and had one TBI individual that came to us from Eastpointe on a single case agreement that we are trying to work out with Trillium. Dr. Lang shared for future reference that ECU now has a growing Department of Ophthalmology. Dr. Ann Ostrovsky is the Chair and is now recruiting staff including two pediatric ophthalmologist. Dr. Smith presented the edited version of the bylaws for approval.</p>				
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>The CAC Bylaws edits were approved with a motion by Robby and a second by Dr. Pekarek with all members in favor.</li> <li>Please forward recommendations for evidenced based practices/CPG adoption or updates to CPGs to <a href="mailto:Michael.Smith@trilliumnc.org">Michael.Smith@trilliumnc.org</a>, <a href="mailto:Paul.Garcia@trilliumnc.org">Paul.Garcia@trilliumnc.org</a> or <a href="mailto:Susan.Massey@trilliumnc.org">Susan.Massey@trilliumnc.org</a>.</li> <li>There were no questions or concerns identified for follow-up or items recommended for corrective action.</li> </ul>				
<b>Action Items</b>	<table border="1"> <thead> <tr> <th>Person(s) Responsible</th> <th>Deadline</th> </tr> </thead> <tbody> <tr> <td> <ul style="list-style-type: none"> <li>F/u on Trillium's Screening Tools and CCH's website</li> <li>Forward bylaws to membership when finalized</li> </ul> </td> <td>           Dr. Garcia Susan Aug Mtg. ASAP         </td> </tr> </tbody> </table>	Person(s) Responsible	Deadline	<ul style="list-style-type: none"> <li>F/u on Trillium's Screening Tools and CCH's website</li> <li>Forward bylaws to membership when finalized</li> </ul>	Dr. Garcia Susan Aug Mtg. ASAP
Person(s) Responsible	Deadline				
<ul style="list-style-type: none"> <li>F/u on Trillium's Screening Tools and CCH's website</li> <li>Forward bylaws to membership when finalized</li> </ul>	Dr. Garcia Susan Aug Mtg. ASAP				

## 8. Agenda topic: Open Agenda Discussion

Presenter(s): All Members

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Dr. Garcia thanked Gary for his service with Trillium and his membership on the CAC. Gary Responded that he appreciated it and that it has been a pleasure to serve. Dr. Smith added we wish Gary all the best.</li> </ul>
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>The meeting was adjourned with a motion by Amy and second by Hillary with all members in favor of the motion.</li> </ul>
<ul style="list-style-type: none"> <li>N/A</li> </ul>	

**Next Meeting Date:** August 2, 2024

(All meetings convene from 1pm – 2:30pm)

### Supporting Document/Attachment for Minutes:

Agenda Jun 2024

Meeting Minutes – Apr 2024

QIA Grid & Graphs – Jun 2024

Trillium Annual Report 2023-2024

Public Comment DMH/DD/SUS Strategic Plan for 2024-2029

Public Comment DSP Workforce Plan 2024-2026

*Submitted by Susan Massey*